

Door Identification Questionnaire

We at Larson pride ourselves on having the best Customer Service in the industry. We constantly strive to help solve any questions or concerns you have with your product.



To help identify which model Larson Storm Door you have, please complete this form.

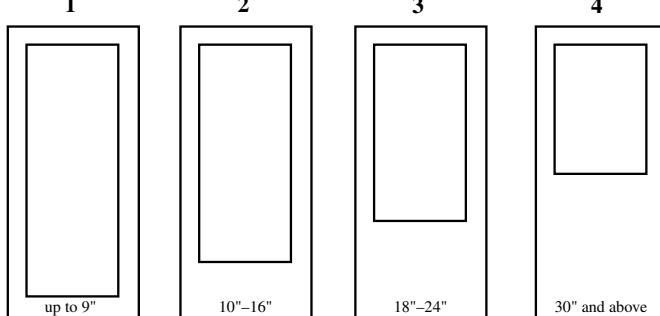
Then **call our Customer Homeowner Help Line at 1-800-352-3360**, with this form, while you are by the door. While this form will help us to identify your door, we may need to ask additional questions.

- Are you the original owner? Yes No
- If any part is not original equipment, please let us know which one. _____
- Have you added any accessories to your door? _____

Where did you purchase your door? _____ When? _____

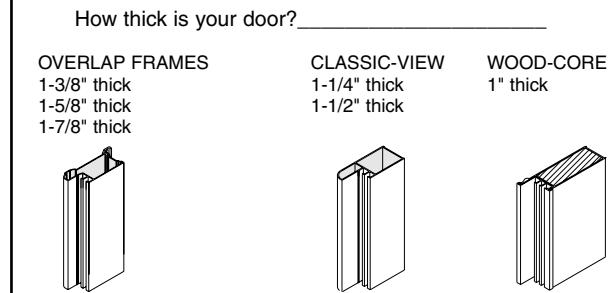
Model _____ Registration # _____ Door Color _____ Door Opening Size _____

A.



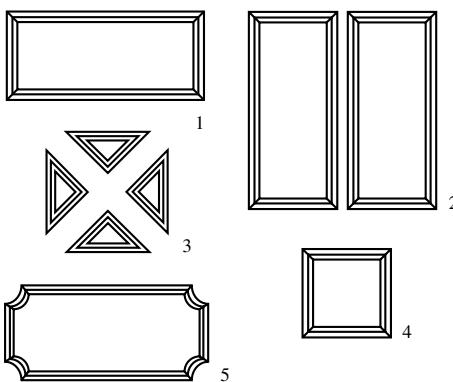
Measure from the bottom of the window opening to the bottom of the door. Circle the number beneath the frame that most closely matches yours.

B.

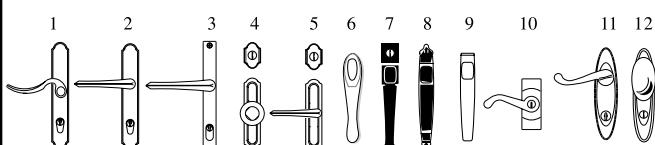


Does the door surface have a smooth metal finish, wood grain, or a rough vinyl texture? _____

C. Does your door have any molding(s)?



D. Which exterior hardware most closely matches yours?

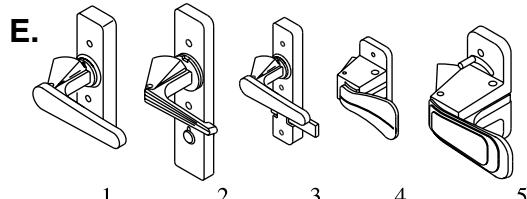


What color is the hardware? _____

Can you use a key to lock your door? _____

If your door is over 1" thick, is there a plate on the door's edge where a latch **and** deadbolt come out? _____

What is the name stamped on the plate? _____



Which inside handle most closely resembles yours? _____

What color is the inside hardware? _____

F.

Does your screen take up the whole window opening or just half?

Are there one or two glass inserts in the door?

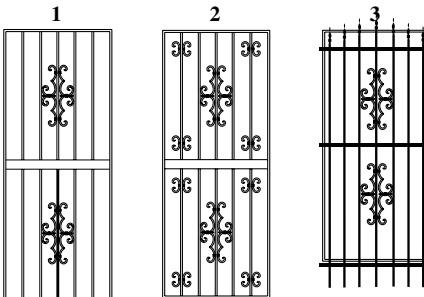
Remove either the screen or a glass insert and measure its size tip to tip.

Glass or screen measured:

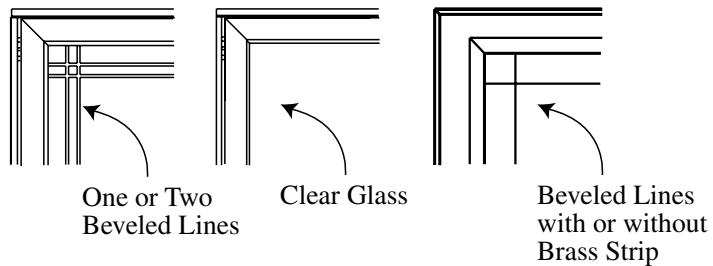
width: _____

height: _____

G. If the door has one of these grids, which one is the closest match? _____



H. Which glass most closely resembles yours?

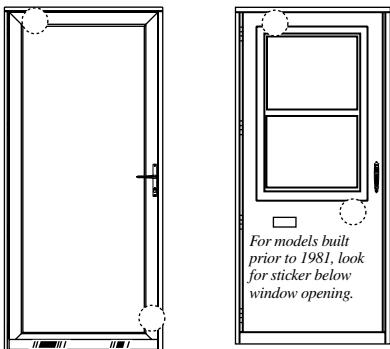


I.

Enter the Registration Number on the front page. The number is in different locations depending on the model/date of your door.

For doors manufactured before 1997, the registration number is a 9 digit number stamped into the door.

Possible Registration Number locations



For doors manufactured beginning in 1997, look for the sticker (similar to one below), either on the edge of the door, or on the hinge side z-bar.

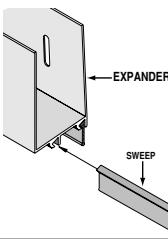
Larson Manufacturing
1-800-352-3360
REG: 038832U.111970506

J.

Is the expander at the bottom of the door made out of vinyl or metal? _____

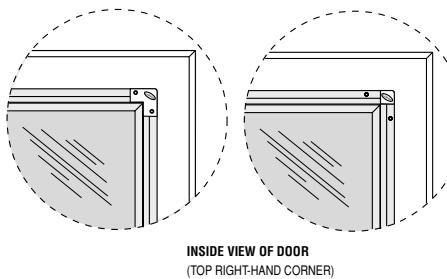
What color is the expander? _____

How many sweep channel(s) are there? _____



K.

For doors one inch thick, which plastic corner cap is on the inside?



L.

HINGES

Do you have 3, 4 or 5 individual hinges? _____

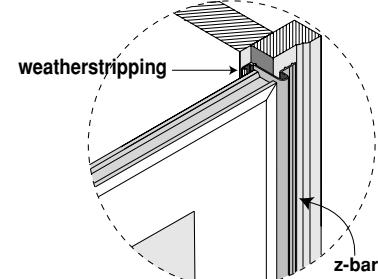
Is the hinge a continuous hinge (entire length of z-bar)? Yes No

WEATHERSTRIPPING

What type weatherstripping does the z-bar have?

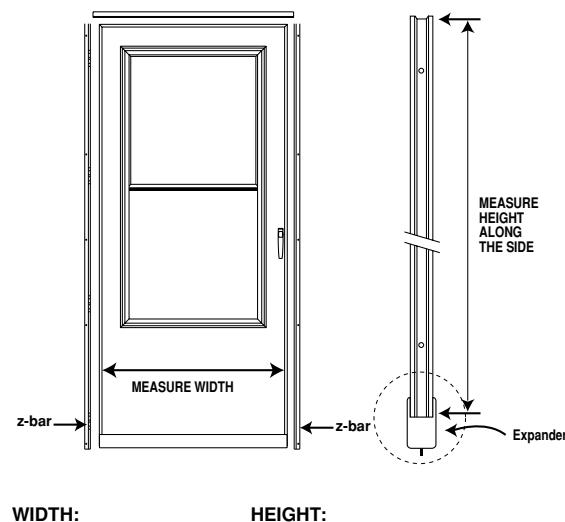
Felt _____ Rubber _____

What color is the weather stripping? _____



M.

Measure the width and height of the door only. Do not include the side z-bars or expander.



N.

If the door itself needs replacement, you will need to provide the store with your opening size measurements. Use this drawing as a reference to get the measurements. You may need to remove the door first to obtain an accurate measurement.

